# WELCOME

Introduction of Trainer
Introduction of Class
Housekeeping Details
Agenda

# **CAPS Training Agenda**

### I. WELCOME

- A. Introduction of Trainer and Guest Speakers
- B. Introduction of Class Participants
- C. Housekeeping Details
- D. Agenda

### II. SYSTEM OVERVIEW

- A. Security
- B. Accessing and exiting the system Explain training database/logon ID's Password Maintenance
- C. Keyboard Functionality
- D. Online Help Resources

Help Desk

E. Screen Functions

Fast Path

Messages/Screen Headings

List/Detail concept

F. Menus

# III. PERSON AND CLIENT INFORMATION

PERS Person Search
PERL Person List
PERD Person Detail

CPHL Client Placement History List AXED Assignments/Transfers Detail

WMSG Warning Message CSLL Caseload List

**EXERCISE** 

CLID Client Detail
ADDL Address List
ADDD Address Detail
RELL Relationship List
RELD Relationship Detail
EDHL Educational History List
EMPL Employment History

SPND Special Needs Detail
CRTL Court List

CRTL Court List
CRTD Court Detail
ACTL Activity List
ACTD Activity Detail
ACT2 Activity Detail 2

**EXERCISE** 

### IV. ASSESSMENTS AND REVIEWS

IARL Initial Assessment and Review List
IARD Initial Assessment and Review Detail

**EXERCISE** 

# V. SERVICES

PROS Provider Search
PROL Provider List
SERL Services List

SERN Services Detail Non-Payable BSAS Building Skills Plan Summary BSAE Building Skills Evaluation

**EXERCISE** 

# VI. MAINTENANCE SCREENS

ALER Alerts

AKAD Person Name AKA Detail
USMD User Maintenance Detail
USML User Maintenance List

STFL Staff List

**EXERCISE** 

Notes and Document Generation Processes D108 – Activity Report

**EXERCISE** 

# VII. NYTD SURVEY

Login Procedures Password Procedures Survey Questions and Help Administrative Reports